

Annual 47 C.F.R. § 64.2009(e) CPNI Certification Template EB Docket 06-36

Annual § 64.2009(e) CPNI Certification for 2010 covering the prior calendar year 2009.

1. Date filed: 4/13/2010
2. Name of company(s) covered by this certification: Xchange Telecom Corp.
3. Form 499 Filer ID: 822302
4. Name of signatory: Leo Eckstein
5. Title of signatory: Vice President of Business Operations
6. Certification:

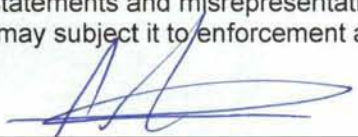
I, Leo Eckstein, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken actions (*i.e.*, proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received customer complaints in the past year concerning the unauthorized release of CPNI

The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed 
Name Leo Eckstein
Title VP Business Operations

Attachments: Accompanying Statement explaining CPNI procedures

Attachment A - Accompanying Statement explaining CPNI procedures

Xchange Telecom publishes its privacy policy at <http://www.xchangetele.com/privacy.aspx>. In addition, Xchange Telecom has implemented the following procedures to ensure customer privacy and proprietary information. Xchange, its representatives and agents, zealously protect all information that relates to the quantity, technical configuration, type, destination, location, and amount of use of a telecommunications service subscribed to by any customer of a telecommunications carrier, and that is made available to the carrier by the customer solely by virtue of the Xchange-customer relationship; and information contained in the bills pertaining to telephone exchange service or telephone toll service received by a customer of a Xchange.

Xchange has implemented a policy protecting private information, and requires social security number verification or other unique identifier to give out customer proprietary network information, customer balance or change billing information. Xchange employees have all received training on protection of customer proprietary information.

Xchange does not sell or lease any customer data. In the rare case that Xchange would have to disclose such data, the customer's prior approval will be solicited. Xchange does not use customer CPNI in constructing marketing and sales efforts and campaigns. In the event that such a campaign would use CPNI, Xchange will solicit prior consent of the customer and record the response, use of information, and transmission of such CPNI. Xchange does not sell or otherwise communicate CPNI to data brokers.

All outbound sales campaigns are reviewed for compliance with Xchange's CPNI policy.

To date, Xchange has not had any breaches of the security of our customers CPNI.

